



North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services
Information Services Team

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IPRS PROJECT – PRODUCTION
MONTHLY STATUS REPORT – August 2003

MH/DD/SAS	Report Period	Report Issued
Information Technology Services	August 1 – August 31, 2003	September 11, 2003
Overall Assessment – In March, the Division approved Phase V for the period July 1 to October 3, 2003 to support the move of nine area programs to IPRS (Alamance-Caswell, Crossroads, Durham, Edgecombe-Nash, Foothills, Mecklenburg, Pitt, Riverstone and Rutherford-Polk). As of August 31, three Phase V area programs have moved to IPRS (Crossroads 7/11, Mecklenburg 7/21, and Foothills 8/08). Foothills’ August move to IPRS raised the number of area programs on IPRS to 32. There were three (3) IPRS/MMIS check writes in August. IPRS finalized 374,526 claims, paying 256,282 claims dispersing a total of \$20,047,423.19 to the Area Programs for the month. In August, Alamance-Caswell and Durham positioned themselves for the move to IPRS Production in September. Rutherford-Polk certified its 837 format and started content testing. Edgecombe-Nash and Pitt certified 834 formats and started content testing (for Pitt’s vendor, Askesis, the 834 format certification was their first). Pitt also started work to certify the 837 format. Edgecombe-Nash and Riverstone continued work with CSM to finish implementing the windows based version of the vendor’s system. As of the end of August EDS, the Fiscal Agent, DMA and DMH made the determination that the published schedule for HIPAA implementation could not be met. CMS (Feds) and Department Management was notified that the September 14 date couldn’t be supported and that a new schedule would be developed and approved in September. The three highest volume denials for July follow: 1. 8599 – Detail not covered by combination of recipient, provider and benefit package Systematic research is required to determine the reason the claim was denied. 2. 8517 – Claims submitted beyond filing time limit The time limit for submitting the claim was exceeded. 3. 0021 – Duplicate of claim system The claim is denied because it has been previously finalized by IPRS. Production Remarks – 1. The CSR process continues under a limited HIPAA freeze. After HIPAA implementation, the outstanding CSRs will be evaluated and prioritized. 2. System logic was modified to prevent the truncation of IPRS Attending Provider numbers on Adjustment claims. 3. Updates were made to the IPRS Concurrency Chart to remove the 'Cross LMA' concurrency restrictions for ADSN*, CDSN*, and ADMRI target population groups. 4. Daily Unit Limitations were placed on procedure codes YM580 and YM700. Monthly Unit Limitations were placed on procedure codes Y2314, YM686, and YM716. Fiscal Agent – The Division and DIRM are working to complete an amendment to the IPRS contract to extend it for one year and to include two optional extensions of one year each. CMS (Medicaid) has approved the first optional extension. CSR Report – In August there were 7 new CSRs/RFRs issued to EDS and 13 items were closed/completed.		
Production Issues		
1	Issues List	There are three open issues. The browser group is in the final stages of testing the MMIS cross-reference change.



IPRS PROJECT – PRODUCTION (continued)
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The status of the project follows (population statistics are from 2001 CDW data):

Phase	Area Programs Currently In Production	Vendor	Start Date	# of AP's	# of Counties	# of Clients Covered in 2001	Catchment Area Population in 2001
P	Duplin Sampson-Lenoir	CSM	12/31/01		3	7,983	172,685
P	SE Center	CMHC	12/31/01		3	8,955	289,664
I	Guilford	CSM	09/13/02		1	26,991	429,715
I	VGFW	U/C	09/30/02		4	7,845	161,790
I	Wayne	CSM	10/10/02		1	5,030	114,417
I	Pathways	CMHC	11/15/02		3	13,118	354,988
II	Lee-Harnett	U/C	12/06/02		2	4,717	143,810
II	Wake	U/C	12/06/02		1	10,441	653,058
II	Wilson-Greene	CSM	12/13/02		2	5,293	94,081
I	New River	CMHC	12/20/02		5	7,175	162,317
II	Sandhills	CSM	12/20/02		5	6,422	211,059
I	Smoky	CMHC	12/20/02		7	13,484	173,956
II	OPC	U/C	12/20/02		3	6,897	207,965
II	SE Regional	WiD	01/15/03		4	11,655	249,835
II	Tideland	CSM	02/07/03		5	6,308	94,611
III	Blue Ridge	CMHC	03/21/03		4	8,576	263,683
III	Catawba	CMHC	03/20/03		1	5,050	144,400
III	Cumberland	U/C	03/21/03		1	7,568	307,116
III	Davidson	WiD	03/20/03		1	5,027	149,489
III	Onslow	WiD	03/21/03		1	5,472	152,063
III	Piedmont	CMHC	03/21/03		4	6,600	455,015
III	Centerpoint	CMHC	04/04/03		3	15,347	392,067
III	Roanoke-Chowan	CSM	04/14/03		4	5,799	75,120
III	Johnston	SoftSol	04/17/03		1	4,302	127,087
IV	Trend	U/C	05/02/03		2	3,757	120,999
III	Randolph	CMHC	05/08/03		1	6,222	133,309
IV	Neuse	CMHC	05/09/03		4	9,097	176,071
IV	Albemarle	CSM	05/23/03		6	4,963	117,842
IV	Rockingham	WiD	05/30/03		1	3,881	92,533
V	Crossroads	CSM	07/11/03		3	12,174	235,495
V	Mecklenburg	BCMS	07/21/03		1	28,888	718,298
V	Foothills (New this period)	CMHC	08/08/03		4	10,000	245,947
	Total AP's in Production			32	91	285,037	7,420,485
	% Of Totals			84.2%	91%	87.9%	90.2%
	Pending		Forecast	# of AP's	# of Counties	# of Clients Covered in 2001	Catchment Area Population in 2001
V	Alamance-Caswell	CSM			2	6,675	157,169
V	Durham	BCMS			1	8,720	228,603
V	Edgecombe-Nash	CSM			2	9,827	144,018
V	Pitt	Askesis			1	5,421	137,029
V	Riverstone	CSM			1	4,260	57,508
V	Rutherford-Polk	CMHC			2	4,478	82,285
	Total AP's not in Production			6	9	39,381	806,612
	% Of Totals			15.8%	9%	12.1%	9.8%
		Grand Total		38	100	324,418	8,227,097



PHASES I-IV are COMPLETE and CLOSED

IPRS PROJECT – IMPLEMENTATION MONTHLY STATUS REPORT – August 2003

MH/DD/SAS	Report Period	Report Issued
Information Technology Services	August 1 – August 31, 2003	September 11, 2003

Implementation Phase V – July 1, 2003 – October 3, 2003

Area Programs (9) – Alamance-Caswell, Crossroads, Durham, Edgecombe-Nash, Foothills, Mecklenburg, Pitt, Riverstone, Rutherford-Polk

IPRS Production: Crossroads, Mecklenburg, Foothills

Pending: Alamance-Caswell, Durham, Edgecombe-Nash, Pitt, Riverstone, Rutherford-Polk

Summary:

In August, Foothills moved to IPRS. Alamance-Caswell and Durham prepared for a move in September. Rutherford-Polk certified its 837 format and started content testing. Edgecombe-Nash and Pitt certified 834 formats and started content testing (for Pitt's vendor, Askesis, the 834 format certification was their first). Pitt also started work to certify the 837 format. Edgecombe-Nash and Riverstone continued work with CSM to finish implementing the windows based version of the vendor's system.

Details:

Foothills – Successfully moved to IPRS August 8.

Alamance-Caswell – In mid-August began enrolling clients in IPRS using the SFY04 target population eligibility criteria. Plan to implement IPRS in September. Plan to send at least one person to IPRS Session 2 training scheduled for 9/3-4.

Durham – Following the enrollment of 4000+ clients in IPRS, contract providers were enrolled. Resolved 837 format differences (between the Mecklenburg and Durham formats) and started 837 content testing. Although results were satisfactory, extremely long 837 build times discovered by Mecklenburg (and not resolved), caused Durham to put their plans to move to IPRS in August on-hold. Durham is working with Mecklenburg and BCMS to resolve the 837 build time issues. BCMS is building Mecklenburg's 837 files for them. Durham plans to implement in September regardless of whether they or BCMS creates their 837 files.

Edgecombe-Nash – Received 834 format certification. Continued enrollment of clients into target populations. Worked with CSM to convert 300 clients with 7-digit client id's to 6-digits. Sent Client Balance Forward amounts (from the old Askesis system) to CSM to update the new system. Plan to send eight to ten people to IPRS Session 2 training scheduled for 9/3-4.

Pitt – On August 18 completed 834 format certification (the first for Askesis) and followed that with the start of 834 content testing. Pitt and Askesis met to develop a plan to certify and test the 837 (a HIPAA-compliant format). Askesis hopes to turn over the 837 format to Pitt for testing in early September. Pitt plans to send six to eight people to IPRS Session 2 training scheduled for 9/3-4.

Riverstone – Working with CSM to convert client demographic information to the new CSM Windows-based system. Plan to send the demographic files to CSM to be loaded to the production system in late August. As soon as their demographic data is loaded to the CSM system, they will send a file of active clients to the Division to do CNDS online cross-referencing. Plan to send at least one person to IPRS Session 2 training scheduled for 9/3-4.

Rutherford-Polk – On August 20, completed 837 format certification which was followed by the startup of content testing. Clinicians are enrolling active clients in target populations based on SFY04 target population eligibility criteria. Enrollment of clients in IPRS will start in September. Plan to implement IPRS the first checkwrite in October.

Key Milestones – Phase V

Area Program	HIM	834 Form	834 Tests	834 Prod	837 Form	837 Tests	IPRS Prod	Comments
Alamance-Caswell	CSM	02/04	4	08/21	07/21	1		
Crossroads	CSM	02/11	3	03/17	05/12	2	07/11	In Production
Durham	BCMS	04/30	2	07/10	05/15	1		837 Content test 8/8 837 Results 8/12
Edgecombe-Nash	CSM	08/29						
Foothills	CMHC	03/11	2	05/08	07/22	3	08/08	In Production
Mecklenburg	BCMS	10/11	3	02/21	02/24	4	07/21	In Production
Pitt	Askesis	08/18	1					834 content test 8/21
Riverstone	CSM							
Rutherford-Polk	CMHC	07/02	2		08/20	1		837 content tests 8/22 837 results 8/27





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